



WHAT PLATFORMS DO

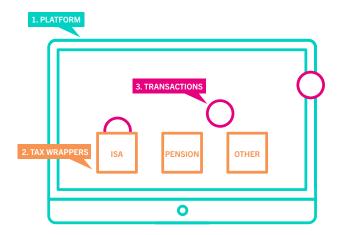
Investment platforms have been designed to help you and/or your financial advisor manage your savings and investments and your financial plan.

Platforms administer your savings and investments. They provide "custody" for your cash and investments, facilitate the administration of your investments and provide reports, information and online access to these investments.

Platforms provide "tax wrappers" in which to hold your savings/ investments – these are accounts such as ISAs or pensions which have their own different rules about tax and access.

Platforms manage the trading of your investments – the buying and selling of both funds and shares.

These are the three main jobs a platform does.



TAX WRAPPERS sit inside a PLATFORM. You and/or your financial advisor may make TRANSACTIONS, buying or selling investments in these tax wrappers.

HOW PLATFORMS CHARGE

Jargon in financial services can be confusing which makes it hard to compare services or to understand what you will pay. This document identifies the main components of platform charges and explains what these different charges might look like.

There are three main component parts of platform charging.



THE ANNUAL PLATFORM CHARGE

All platforms will charge at least an annual fee for use of their services. This can be a percentage of the amount of money you have on the platform or a fixed amount. It is usually expressed as a "per annum" charge and calculated and deducted on a monthly basis. Some of the more common names for these charges include:

Service Charge	Platform Charge		Custody Charge		Platform Manag	gement Fee	Account Fee
Annual Management Fee		Administration Fee		Ongoi	ng Platform Fee	Portfolio Ch	arge

Transact refers to this as Annual Charge



CHARGES FOR TAX WRAPPERS

Some platforms charge separately for different 'tax wrappers' such as pensions, ISAs or bonds. Tax wrapper charges can also be calculated as a percentage of the amount that you hold in the wrapper or as a fixed amount. Some of the more common names for these charges include:

Pension or ISA Fee Custody Charge	harges	Account on-going Char	Investment Wrapper Charge	Portfolio Charges	Wrapper Charge
Custody Charge				Custody Charge	Pension or ISA Fee

Transact refers to this as a Wrapper Fee



TRADING CHARGES

Some platforms charge separately for trading – buying and selling funds and shares for you. Trading charges can also be calculated as a percentage of the amount that you buy or sell or as a fixed amount. Some of the more common names for these charges include:

Transaction Fees	Dealing	ealing Charges		ity Dealing Charges
Asset Transaction	Charge	Funds de	aling	Stockbroker Trading Charg

With Transact, a Dealing Charge will apply for each transaction to buy or sell investments listed on or admitted to a Stock Exchange.

UNDERSTANDING PLATFORM CHARGING



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1. Annual Charge

2. Wrapper Fee

HERE ARE OTHER THINGS YOU MAY NEED TO KNOW TO UNDERSTAND YOUR PLATFORM'S CHARGING STRUCTURE.

Percentages or £s?

Charges may be expressed either as percentages or in pounds. For an account valued at $\pounds 100,000$, a charge of " $\pounds 200$ a year" or "0.2% per annum" are the same thing.

'Tiered' charges

The charges may also change depending on the value of an account or the size of a transaction. For example, a £50,000 account may attract a different charge rate than a £500,000 account. Different charge levels for different 'tiers' may also apply to your account. For example, a \pounds 1,200,000 account may be charged one rate for the first \pounds 600,000 and a different rate for the remaining \pounds 600,000.

Additional activity-based charges which may apply

Transact do not charge for reports, valuations or pension drawdown.

Some of the one off charges that other platforms charge for are:

Drawdown Fee	Ann	uity Charge	Cheque Handling Fee		Manual C	ommunication Charge	
Phased Transactions Dividend Re		einvestment	Payment	by CHAPS	Regular Income Drawdow	'n	

Charges Schedule

This document provides more detail about how our platform charging model works.

Beyond the platform - the bigger picture

This document explains how platform charging models work. For ease, we also include here other costs and charges which may apply to your portfolio, which are administered or facilitated by the platform but are not charges kept by us.

Your financial adviser – in addition to these platform charges, you will also have agreed a charge with your financial adviser for his/her service. In some cases, your platform may be able to arrange for some or all of your adviser's charges to be paid from your platform account for ease. This will be at your instructions and the amounts depend on what has been agreed with your adviser. This is not a fee levied by your platform – we are facilitating the collection and payment to your adviser.

Investment funds – some of the investments that you hold in your platform account may have charges of their own. For example, unit trusts and mutual funds do have such charges – but most shares don't. If there are charges associated with the investments you hold, they will be deducted from the value of your investment to pay the investment provider. This is not a charge by the platform.

Please ask your financial adviser if you would like clarification on what charges apply to your account.

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