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Adviser update

September 2026

Welcome to the September Adviser Update.

Awards

We are pleased to share that Transact was named Provider of the Year at the Money Marketing Awards, recognising the dedication of our teams and our commitment to supporting you and your clients. Thank you!

Improvements to the platform

I am delighted to share two further improvements to the Transact platform this month. Both changes are part of our digitalisation programme and have been driven by significant adviser demand. First, you can now set up regular cash transfers between family linked wrappers online which streamlines an important element of inter-generational wealth planning. This is a significant enhancement and geared to making financial planning easier ahead of the impending IHT changes due to come into place in April next year. Second, you can now initiate GIA and ISA wrapper closures from Transact Online and submit withdrawal requests to verified bank accounts - see the TOL article for more detail. Both changes are the first iteration with further improvements planned which will expand the scope of wrappers for regular payments and closures. I am particularly excited about the wrapper closure functionality. I think parts of our closure process are clunky, and this is a positive step forward.

In this edition, we have shared more detail on our Transact API roadmap which forms part of our integrations programme. We have an exciting vision for how Transact APIs can transform financial planning. I am a bit frustrated that this transformation will take years to fully deliver and embed across the industry but, staying positive, each month we make significant progress. You will hear more about our API releases in the coming months, and, over time, you will be able

Topics covered in this month's adviser update:

2. TOL – enhancements
3. Why we are investing in the Transact API
4. Defaqto Service Ratings 2027 – have your say
5. Transact-BlackRock MPS update
6. Replacing the Lifetime ISA – the First-Time Buyer ISA
7. Increase to savings rate of tax: what it means for Transact onshore bond reserve charges
8. Interest on cash
9. Transact Events 2026

to realise more benefit. Please reach out if you would like to discuss any aspect of our API or integrations strategy in more detail.

Helping advisers respond to tax changes

We continue to share details of tax and regulatory changes from the last Budget. Small announcements by the Chancellor can have significant consequences for the financial planning industry. I would encourage advisers, para-planners and administrators to listen to the Transact podcast on ISA reforms (Apple Podcasts or Spotify). Unfortunately, these ISA reforms have further complicated the ISA system. Whilst the policy objective of getting more people investing is the right one – it is not clear whether the reduction in the Cash ISA allowance for those under 65 will be an effective nudge towards investing. What is more certain is that the anti-circumvention measures have created complexity for customers, advisers and platforms and is likely to be detrimental to achieving the stated policy objective. In addition, we share an article this month on the impact of a 2% increase in the saving rate tax on the onshore bond reserve charges. You might need a strong coffee before reading this article!

Fund EcoMarket

As part of our ongoing review of the support we provide, many advisers confirmed that Transact should support them and their clients with their responsible and sustainable investing goals. In response, we have been exploring what we can do, and as a first step we have added a link to Fund EcoMarket to the Transact website to support advisers researching sustainable, responsible, ESG and ethical investment options for their clients.

Fund EcoMarket is a free, third-party research tool operated by SRI Services and intended for UK financial services professionals. You can use more than 200 filters to explore potentially suitable funds, trusts and portfolios, and compare features such as sustainability characteristics, SDR label status, investment aims, exclusions and stewardship activity. You can find further information and access the tool through the Asset range section of the Transact website.

Cash interest research

I am delighted that we are now paying 3.76% interest on cash. Our cash rate is 1 basis points above the base rate. We have updated our competitor research to include this latest rate and Aviva's new approach to retaining cash interest. We have also added some smaller platforms who don't retain cash interest into the analysis. For more info, please see our cash interest webpage setting out our campaign for full disclosure of retained cash interest. We have included information on how retained cash interest can impact client outcomes. Over time, I hope platform comparison tools will make it easier for advisers to compare platform charges including retained cash interest.

Adviser feedback for Transact & Defaqto

Our Transact 2026 online Adviser Survey is open, and we would appreciate if you could take the time to share your views as it helps to improve our service and platform, shape our prioritisation on development and is definitely a worthwhile exercise.

Finally, we are looking to work more closely with Defaqto in response to adviser feedback. We want to make the process for recommending Transact via Defaqto easier. As part of this work, we are encouraging advisers to take part in the 2026 Defaqto adviser service assessment and share feedback on the platforms and providers they work with. Your views help inform Defaqto's annual Service Ratings and Service Analysis reports. Use the details in the Defaqto article below to take part.

Events

Connect events are back soon. We are holding Connect events in London (available to all not just those in the south east), Warrington and Cardiff during October and November, plus a further seven breakfast events later this year. All Connect and our in-person regional breakfasts events are detailed on our events page. There are also several MPS events where you can hear from both BlackRock and our Head of Technical, Mark Fenlon. Dates are detailed in the Transact-BlackRock MPS update.

Thank you for your continued support.

Kind regards,

Tom Dunbar
Chief Executive Officer

2. Transact Online (TOL) – recent enhancements

Transact Online continues to evolve, and this month we have made the following updates:

Regular cash transfers between family linked wrappers

You can now set up regular cash transfers between family linked wrappers online, helping to make intergenerational wealth planning even easier. This new feature automates ongoing cash movements, reducing the need for manual transactions and creating a more streamlined process for you and your clients.

- **Save time** – Set up a cash transfer once and let it run automatically.
- **Reduce risk** – Remove the need for manual cash movements and support phased contributions into linked portfolios without the worry of missing instructions.
- **Stay in control** – View all regular cash transfer instructions in the Regular Transactions Report, making it easy to monitor ongoing activity.

Self-Serve Wrapper Closure (GIA & ISA) on TOL

You can now initiate full GIA and ISA wrapper closures directly on TOL. You can fully close a GIA or ISA wrapper as part of a full withdrawal or transfer instruction making portfolio housekeeping quicker and easier.

Withdrawals: Verified Accounts Only

You can submit withdrawal requests (to verified bank accounts only), preventing unnecessary delays and avoiding the frustration of submitting an instruction that cannot be processed. Providing:

- **Faster, smoother payments -** Because the bank account has already been verified, withdrawal requests can be processed efficiently ensuring clients receive their payments without delay.
- **Clear on-screen guidance -** Users are notified immediately if the bank account is not verified allowing the issue to be resolved before the withdrawal instruction is submitted.

Please contact your Adviser Support Manager (ASM) or Business Development Manager (BDM) if you would like more information - their contact details can be found on the linked pages above.

3. Why we are investing in the Transact API

The advice technology market is changing rapidly and at Transact, we have spent a lot of time considering the role we should play from an adviser tech point of view. We came to the simple conclusion that our strength is providing accurate data, robust platform services and the secure infrastructure that enables other technology providers to innovate. That's why we continue to invest heavily in the Transact API.

What we've achieved so far

Our API offers:

- Valuation data
- Transaction data
- Remuneration information
- Account Opening functionality

These services already enable software providers to bring Transact data and processes directly into your adviser workflows - reducing rekeying, improving efficiency and ensuring accurate report writing.

What comes next?

Our aim is to continue expanding the services available through the API to support more adviser journeys. Future developments will include greater support for:

- Model Portfolio Services (MPS) - coming soon!
- Contributions and withdrawals
- Portfolio servicing activities
- Account administration
- Status tracking and workflow updates

- Document availability and notifications
- Additional transaction and event data.

We recognise that advisers increasingly want timely information, delivered through the systems they use. Rather than having to continually check for updates, we want adviser technology to be able to surface important events when they occur. For example:

- A contribution has been received.
- A withdrawal has been completed.
- A transfer has arrived.
- A document has become available.

By making this kind of information available through the Transact API, software providers can build more intelligent workflows, automate routine processes and help ensure advisers have access to relevant information at the right time.

The result should be less administration, fewer missed updates and a smoother experience for both advisers and their clients. The industry is already producing some excellent solutions in areas such as CRMs, AI assistants, workflow tools. You have told us that you need accurate, timely and reliable platform data, together with secure access to the services you use every day. That's where we believe Transact can make the biggest difference.

By continuing to invest in the Transact API, we are creating the foundations that allow software providers, workflow solutions and future AI tools to deliver better experiences for advisers. Our role is to provide the high-quality data and services that power those innovations, helping advisers reduce administration, improve efficiency and focus more of their time on clients.

We understand the industry's direction of travel. Our job is to provide the trusted data and platform services that enable advisers to benefit from it.

If you would like to learn more, please contact your regional Adviser Support Manager (ASM).

4. Defaqto Service Ratings 2027: Have your say

The 2026 Defaqto Adviser Service Assessment surveys are now open and provide an opportunity for advisers to share feedback on the service they receive from financial services providers.

The surveys are open until **21 September 2026**. The findings will be used to inform the **2027 Defaqto Service Ratings** and accompanying Service Ratings Analysis reports.

As service continues to play a critical role in delivering good client outcomes and meeting Consumer Duty expectations, adviser feedback remains an important part of the assessment process.

- If you use the pension services, please use:

  Transact (UK) Platform/Pension survey

- If you use the Transact Offshore Bond service, please use:

  Transact (IOM) Investment Bond survey

The survey allows advisers to provide feedback across a range of product areas, including:

- Discretionary Fund Management (DFM)
- Investment Bonds
- Platforms
- Pensions
- Protection

Participants can select the product area or areas most relevant to their experience.

The survey takes approximately **15 minutes** to complete. Advisers who take part will be entered into a prize draw, and a charitable donation will also be made for each completed survey.

Defaqto's Service Ratings are widely recognised across the financial services market and provide valuable insight into the quality of service delivered to advisers. By sharing your experience, you can help shape future industry benchmarks and highlight the importance of excellent service standards across the sector.

We appreciate your support and participation in this year's assessment.

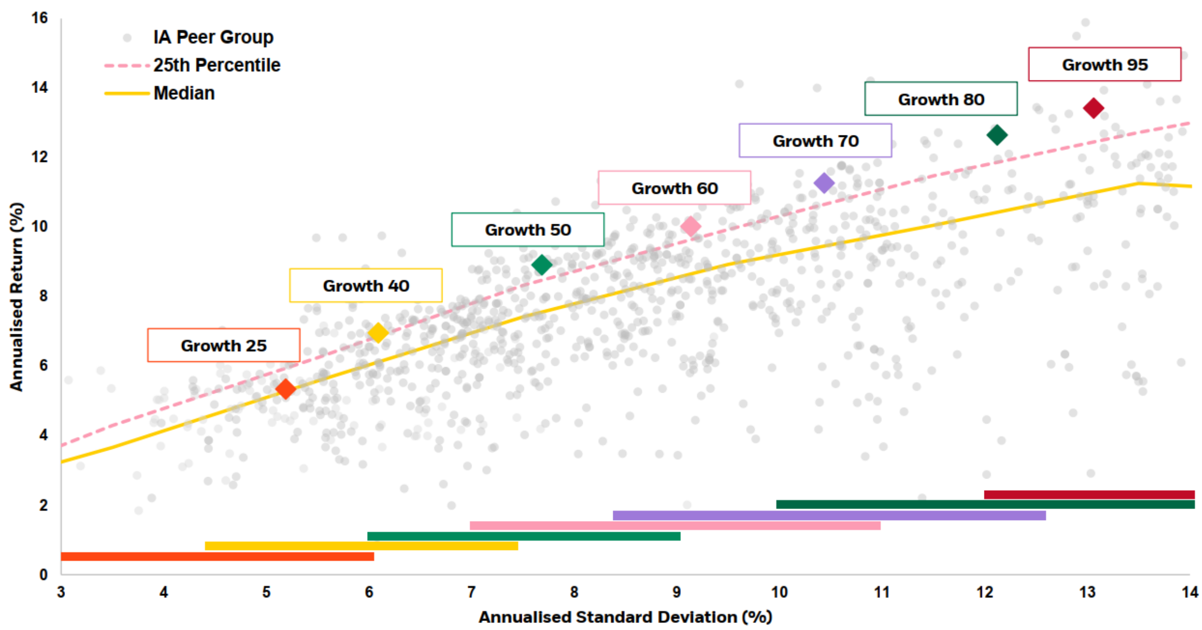
5. The Transact–BlackRock MPS update

Latest peer group performance

We are pleased to report that all models continue to perform well against their peer groups on a risk-adjusted basis, while remaining within their defined risk targets. Importantly, this strong performance has been delivered while keeping portfolios within their intended risk levels, helping advisers remain aligned to client objectives through different market conditions.

Peer Group Performance – Since Inception

Risk-adjusted Returns (06/09/2022 – 31/07/2026)



The figures shown relate to past performance. Past performance is not a reliable indicator of current or future results.

BlackRock, Morningstar as at 31/07/2026. For illustrative purposes only. Performance numbers are in GBP, official net with inception date of the model portfolio range at 6 of September 2022. Peer group performance shows net, total return performance of GBP denominated multi-asset portfolio's available for UK investors, illustrated by the Investment Association's Mixed Investment, Volatility Managed and Global Investment sectors.

The accelerating shift to outsourced investment management

The way advice firms manage client portfolios is changing. Increasingly, firms are questioning whether building and maintaining investment models in-house remains the best use of their time, expertise and resources, particularly as specialist discretionary investment management becomes more accessible and competitively priced. The shift is substantial. Platform MPS assets exceeded £214 billion by the end of 2025 and now account for more than a quarter of advised assets held on investment platforms. The market has grown 20-fold over the last decade, with assets increasing by 293% in the past six years[1].

The same trend is evident on Transact. Assets held with third-party DIMs on the platform have more than doubled over the last five years, while adviser-run models have remained broadly unchanged[2].

Although adviser-managed portfolios continue to represent a meaningful part of the market, the growth in outsourced solutions reflects changing priorities across many firms.

1 - Platforum, UK Wealth Management: Platform MPS Report, reported by Money Marketing, "Advisers push platform MPS market past £214bn", 21 May 2026

2 - Transact internal analysis as at 31 December 2025. Over the five years to 31 December 2025, assets held within DIM-linked templates increased by 219%, while assets held within non-DIM templates were broadly flat, declining by 4% over the same period.

What is driving the move to third-party DIMs?

Outsourcing will not suit every firm or client, but several common drivers are emerging.

More time for financial planning. Financial planning increasingly demands advisers' time, while running portfolios requires research, monitoring, rebalancing and governance.

A specialist DIM can manage investments day by day, leaving advisers to focus on clients while retaining responsibility for suitability.

Increasing governance and regulatory expectations. Professional oversight, structured governance and transparent reporting can support firms in evidencing suitability, value and good client outcomes, although advisers retain their regulatory responsibilities.

Lower costs and greater choice. Competition, passive investments and scale have broadened choice and reduced costs. Hybrid and passive MPS solutions remain popular, and industry analysis suggests firms costing below 50 basis points grew faster than higher-priced alternatives, reinforcing the importance of value.

Operational consistency and scalability. An outsourced MPS can provide a repeatable approach to portfolio construction, monitoring and rebalancing, helping growing firms' scale without recreating every investment function internally.

It may also reduce the need for individual client approval for permitted DIM changes, subject to the service terms and client agreement.

How the Transact – BlackRock MPS supports your CIP

The service uses passive funds and ETFs to keep implementation costs low, while BlackRock actively manages allocation and portfolio risk. Four features are central to the proposition.

1. Broader and more granular diversification

BlackRock diversifies across asset classes, regions, sectors, factors and currencies, recognising that similar headline allocations can contain very different risks.

This granular approach provides a broader foundation for managing risk and return, although diversification cannot prevent losses or guarantee outperformance.

2. Active and dynamic asset allocation

BlackRock monitors markets and can adjust regional equities, fixed income, duration, factors and currency hedging within each model's risk parameters.

The underlying investments may be passive, but portfolio construction, allocation and risk management remain active.

3. BlackRock expertise at a competitive cost

Advisers gain access to BlackRock's multi-asset, research, portfolio-construction and risk-management expertise. BlackRock's investment management fee is 0.06%, while the OCF for underlying investments is capped at 0.20% at rebalance.

The differentiation lies in combining cost-efficient implementation with active allocation and detailed risk management.

4. Reporting, evidence and practical adviser support

Transact provides marketing collateral, due-diligence support, investment commentaries and reports to support client communications and ongoing suitability.

Dedicated onboarding and ongoing support help firms understand and operate the service efficiently.

Is it time to review your investment proposition?

If you are reviewing your investment proposition or considering whether outsourcing could support your firm, the Transact – BlackRock MPS could help by combining cost-efficient implementation with active asset allocation, broad diversification, BlackRock's investment expertise and dedicated Transact support.

For more information, visit our dedicated landing page on Transact by heading to: **Templates > Transact – BlackRock MPS**, or get in touch via the contact details below to discuss how the service could support your firm.

Autumn Retirement Strategies Lunches

Following the success of the Spring and Summer programme, our Retirement Strategies Lunches will continue throughout the Autumn.

Hosted jointly by Transact and BlackRock, the sessions bring together investment and technical planning expertise to explore retirement investing, cashflow planning and withdrawal strategies in a practical adviser-focused format.

Upcoming locations include:

When		Where	Register
15 Sep 2026	12pm -2pm	Manor Hotel, Solihull	Solihull | Register Here
23 Sep 2026	12pm -2pm	Oulton Hall, Leeds	Leeds | Register Here
6 Oct 2026	12pm - 2pm	The Ivy, Royal Tunbridge Wells	Tunbridge Wells | Register Here
13 Oct 2026	12pm -2pm	Pennyhill Park, Surrey	Surrey | Register Here
25 Nov 2026	12pm -2pm	The Ivy, Bournemouth	Bournemouth | Register Here

Unstructured CPD accreditation will be available to all attendees.

More information and get in touch

If you have any questions about the service, need help with managing client wrappers linked to BlackRock or need to know where to find the latest marketing support material, please get in touch using our dedicated MPS support mailbox or phone line.

Email: *TransactMPS@integrafin.co.uk*
Telephone: 020 7603 8025

6. Replacing the Lifetime ISA – the First-Time Buyer ISA

HM Treasury's consultation on a new First Time Buyer ISA (FTB ISA) closed on 18 August 2026. The product was trailed at the Autumn Budget 2025 and is proposed to be offered in place of the Lifetime ISA (LISA) once available.

The headline design is now reasonably clear: a single-purpose, house-purchase-only ISA, available from age 18 with no upper age limit, with the government bonus paid at the point of purchase rather than accruing during the savings period, and no early withdrawal charges.

The headline numbers are not clear at all. The subscription limit, the property price cap and the bonus rate have all been deferred to "a future fiscal event" — so the three variables that determine whether this is better or worse than a LISA for a given client are the three we do not have.

The immediate adviser message is unchanged and time-sensitive: clients who are eligible for a LISA and may benefit from one should consider opening one now, because existing LISAs can be funded under existing rules indefinitely, whereas the LISA closes to new applicants when the FTB ISA launches.

Why replace the LISA?

The Treasury's case rests on evidence that the LISA is not working as intended:

- Unauthorised withdrawal charges reached 8% of all accounts opened in 2024–25, and are rising year on year.
- More LISA holders have lost part of their original capital as a result of the early withdrawal charge than have used the product to buy a house. Provider data shows thousands making repeated unauthorised withdrawals.
- HMRC research found low awareness of withdrawal conditions, with unauthorised withdrawals typically driven by financial distress — unemployment or debt repayment.
- The 2025 Treasury Select Committee report concluded the design was flawed: the dual house-purchase/retirement purpose raises the risk of unsuitable investment strategies, and the withdrawal charge causes confusion and capital loss where circumstances change unexpectedly.
- Provider participation was lower than expected — many high street banks and building societies never offered the product, so eligible savers were not reached.

The proposed rules

Whilst we do not yet know the final rules for the FTB ISA, the consultation papers suggest the following.

Product and eligibility

Feature	Proposal
Purpose	First home purchase only — no retirement use
Age	18 or over to open; no upper age limit, and no upper age for subscriptions
Residence	UK residents only
Account types	Cash and Stocks & Shares versions both intended
Opening	Standard ISA account-opening process; National Insurance number required

Tax treatment	Growth and income tax free; bonus also tax free. Currently the LISA is exempt from the charge on interest on cash deposit that comes into effect in April 2027. However, it is currently proposed that the anti-circumvention rules will apply to the FTB Stocks & Shares ISA.
Allowance	Subscriptions count towards the £20,000 overall ISA allowance. Subscriptions to the FTB Cash ISA will count towards the Cash ISA subscription limit of £12,000.
Home purchase	Purchase must be with a legal mortgage — cash purchases are excluded
Holding period	Account must have been open 12 months before a bonus can be claimed
Accounts per year	One LISA or FTB ISA subscribed to per tax year

Bonus payments

When compared to the LISA, this is probably the most significant structural change:

- The bonus is paid at the point of withdrawal for a qualifying purchase, not monthly during the savings period.
- It is calculated on net subscriptions — money paid in, less any withdrawals made before the bonus is claimed — and explicitly not on the account value. Investment growth and interest attract no bonus.
- HMRC calculates the bonus from ISA manager reporting; the bonus is claimed by and paid to the ISA manager, which then releases funds to the conveyancer.
- Payment is at exchange, on LISA-style timing, with 90 days from claiming the bonus to completion. If the transaction does not complete or falls through, the conveyancer must return the bonus and funds to the ISA manager, and the ISA manager must return the bonus to HMRC.
- There is no early withdrawal charge. A client whose circumstances change simply takes their money out and forgoes the bonus.

Interaction with existing ISA products

- **LISA transfers in are prohibited.** LISA funds have already received a bonus, and this rule prevents a second one.
- **But both can be used for the same purchase.** A client may hold a LISA and an FTB ISA and apply both to one property — they simply cannot subscribe to both in the same tax year.
- **Help to Buy ISA transfers in are permitted**, up to the subscription limit, mirroring the existing HTB-to-LISA transfer rules.
- **Stocks & Shares ISA transfers:** not permitted into a Cash FTB LISA
- **Price cap alignment:** wherever the new cap lands, the FTB ISA, LISA and Help to Buy ISA caps will be aligned, so no existing account holder loses out. Couples can continue to combine products, subject to the single property price cap.

Areas of greatest uncertainty

1. Bonus rate, subscription limit and price cap: All three are deferred to a future fiscal event. Without them, no meaningful comparison with the LISA is possible.

2. Timing: There is no confirmed launch date. The consultation says only that the government wants the product available "as soon as practically possible".

3. Price cap indexation: The cap will be aligned across all three products, but nothing has been said about whether it will be uprated. The £450,000 LISA cap has been frozen since 2017.

4. Treatment of existing LISAs long-term: Existing LISA holders can subscribe "indefinitely in line with the existing rules". What is less clear is the long-run administrative future of a closed book.

Other points to consider include:

Eligibility triage. Any client aged 18–39 who might conceivably buy a first home, or who wants the retirement option, should consider whether to open a LISA before the window closes. A £1 subscription preserves the ability to fund “indefinitely”. This is the single most time-critical action arising from the announcement.

Timing of the bonus payment. For a client saving over eight or ten years, receiving the bonus at the end rather than after the month of subscription is a real reduction in value.

Existing LISA holders can use both. Where a client already holds a LISA, the ability to run an FTB ISA alongside it and apply both to one home purchase is a potential planning opportunity, subject to the one-account-per-tax-year subscription rule.

We now await the government’s response to the feedback from the consultation. If you have any questions, please contact our Technical Services Department. If you have a question not covered above, or would like to discuss a specific client scenario, please contact Transact Technical Support: Technical_Direct@integrafin.co.uk or call 020 7608 5330.

All information is based on our understanding and interpretation of applicable law and regulation which is subject to change. Tax treatment depends on individual client circumstances and may change in the future.

7. Increase to savings rate of income tax: what it means for Transact onshore bond reserve charges

The changes summarised below will impact Transact onshore bond reserve charges.

From 6 April 2027 the savings rates of income tax increase by two percentage points, to 22%, 42% and 47%. Chargeable event gains are taxed as savings income, so the life company rate applied to policyholder funds — and the non-reclaimable tax credit attaching to an onshore bond gain — also increase from 20% to 22%. For IntegraLife UK Limited (ILUK), whose financial year runs from 1 October to 30 September, unrealised gains for the year ending 30 September 2027 will be charged at a blended rate of 21%. From 1 October 2027 the rate increases to 22%. Because gains on collective investments are spread over seven years for life company tax purposes, part of the gain arising in each financial year from 30 September 2021 to 30 September 2026 will now be taxed at the higher rate. The reserve held for those years therefore needs to be topped up, and that additional charge will be collected in instalments between 30 September 2026 and 30 September 2030.

What is changing?

In the Autumn Budget 2025 the Chancellor announced that income tax rates on savings and property would rise by two percentage points from 6 April 2027, along with an increase to the rates applicable to dividends. The increased rate of tax on dividends took effect from 6 April 2026. The increase to savings and property income take effect from 6 April 2027, taking the savings basic rate to 22%, the savings higher rate to 42% and the savings additional rate to 47%. The new savings rates apply UK-wide, including in Scotland.

The main rates of income tax on earned income are unchanged. The significance for onshore bonds is that chargeable event gains are treated as savings income, so a basic rate taxpayer's liability on a gain rises from 20% to 22%.

Had nothing else changed, life companies would have continued to deduct tax at 20% within the fund and issue a 20% tax credit, leaving basic rate taxpayers with a 2% shortfall to report and pay. Instead, the rate of tax applied to policyholder funds has been aligned with the savings basic rate, and the non-reclaimable tax credit shown on the chargeable event certificate also increases to 22%. As the increase in the basic savings rate is matched by an equivalent increase in the tax treated as paid on the gain, the additional tax liability on chargeable gains for higher rate and additional rate taxpayers remains unchanged as seen below:

Client's marginal position	Further tax on an onshore bond gain
Non-taxpayer / basic rate	Nil
Higher rate	20%
Additional rate	**25%**

Top slicing relief continues to be available, and the calculation of "tax treated as paid" has been updated to reflect the new rates.

Why the reserve charge must increase

ILUK, like every onshore bond provider, is liable to UK tax on the income and gains of the investments linked to the bond. That liability is met by a non-reclaimable charge deducted from the bond, and it is assessed on:

- unrealised gains on collective investments at each company financial year end;
- realised gains since the previous financial year end; and
- interest and property income received within the bond.

Now that ILUK's rate of tax on investment income and gains is increasing, it is necessary to increase the amount deducted from onshore bond policies.

Future years. ILUK's financial year runs from 1 October to 30 September, so the year in which the rate changes straddle the 6 April 2027 start date. Unrealised gains for the financial year ending 30 September 2027 will therefore be reserved at a blended rate of approximately 21.6%. For gains arising from 1 October 2027 onwards, the reserve rate will be 22%.

Earlier years. Gains arising on deemed disposals of unit trusts and OEICs are not taxed in full in the year they arise; they are spread over seven years. That means a proportion of the gain arising in each financial year from the year ended 30 September 2021 to the year ended 30 September 2026 has not yet been brought into charge, and the outstanding instalments will now fall due at 22% (although the effective rate is lower because only a proportion of the gain is charged). The reserve held for those years is consequently understated and must be topped up.

The additional charge and when it will be collected

The table below shows the additional reserve charge applicable to gains arising in each financial year, together with how that additional charge will be spread and the financial year end at which each instalment will be collected.

The further back the year, the smaller the proportion still to be taxed — which is why the additional charge is smallest for the year ended 30 September 2021 and largest for the year ended 30 September 2026.

For the years ended 30 September 2022 to 30 September 2025, the top-up is spread over a number of years rather than taken in one deduction.

Gain arising	Additional charge	30/09/2026	30/09/2027	30/09/2028	30/09/2029	30/09/2030
30/09/21	0.139%	0.139%	–	–	–	–
30/09/22	0.426%	0.213%	0.213%	–	–	–
30/09/23	0.711%	0.235%	0.235%	0.235%	–	–
30/09/24	0.997%	0.249%	0.249%	0.249%	0.249%	–
30/09/25	1.283%	0.257%	0.257%	0.257%	0.257%	0.257%
30/09/26	1.568%	1.568%	–	–	–	–

Each percentage is applied only to the increase in unrealised gain arising in the relevant financial year in question, not to the total unrealised gain on the investment. The additional charge only applies where a reserved charge was originally established for that year's gain.. Where an investment was standing at a loss, or was purchased more recently, no reserve exists and therefore no uplift is required.

What clients will see

- For unrealised gains that arose prior to 1 October 2026, clients will see an increase to the reserve charges in line with the rates above. This will be deducted along with the quarterly reserve charges for 30 September 2026.
- For unrealised gains arising from 1 October 2026, the increase rate will first be applied with effect from 31 December 2026. The additional changes in relation to earlier financial years will be deducted as per the table above.
- For interest distributions paid after 30 September 2026, an increase in the amount of tax deducted from 20% to 21%. From 1 October 2027, this will increase from 21% to 22%.
- Deductions are taken from the bond's cash balance.
- There is no change to the 5% tax deferred withdrawal facility, to the chargeable event rules, and no client reporting obligation arises from the reserve charge itself.

If you have a question not covered above, or would like to discuss a specific client scenario, please contact Transact Technical Support: Technical_Direct@integrafin.co.uk or call 020 7608 5330.

All information is based on our understanding and interpretation of applicable law and regulation which is subject to change. Tax treatment depends on individual client circumstances and may change in the future.

8. Interest on cash

To support adviser due diligence, we have completed our own desktop analysis of different platforms and their treatment of cash interest. This is based on our review of publicly available information.

The table below sets out current interest rates payable to clients on their cash holdings as well as the retained interest charges levied by the platform (where it is disclosed). Where it isn't disclosed, we have used information from the firm's report and accounts (again if available). We have also included links to the documents we reviewed in the table below. Note that all links to the documents we reviewed were accessed on 14 September 2026, and content may have changed since then.

Some documents are written for customers and advisers; other documents are written for investors. We recognise that it isn't easy for advisers and clients to find the necessary information, so the table below is our best endeavour at this based on the information that we reviewed.

Aviva announced a change to their approach. They now take a margin on the interest received on client cash. Similarly, we are also aware that SS&C Platform Solutions (formerly Hubwise) altered their approach from the 1 August and are moving to retain 25% of cash interest earned. Given their different business and distribution model, we don't currently track SS&C on the table below.

Now that Aviva are changing their approach to cash, we wanted to recognise that some platforms do not retain any of the interest earned on client cash balances. For the first time, we have included cash interest rates for Soderberg and P1 platforms in the table below.

Please let us know if we have missed anything.

Platform	Published client cash interest rate	Explicit platform charge on cash (same level as for investments)	Platform charge on cash (through retained cash interest)	Is retained interest disclosed?	Is amount of retained interest charge disclosed?	Cash charges disclosed (interest retained)	Cash charges (interest retained)	Link to source
Transact	3.76%	✓	✗	N/A	N/A	0%	-	n/a
P1	3.00%	✓	✗	N/A	N/A	0%	-	Link 1
Soderberg	3.00%	✓	✗	N/A	N/A	0%	-	Link 1
Wealthtime Classic	2.85%	✓	✗	N/A	N/A	0%	-	Link 1 & Link 2
Fidelity	2.30%	✗	✓	Yes	No	-	Unknown	Link 1
Quilter	2.23%	✗	✓	Yes	Yes	1.16%	-	Link 1
Fundment	2.00%	✗	✓	Yes	No	-	Unknown	Link 1
Aviva	1.93%	✗	✓	Yes	Yes	1.12%	-	Link 1
Nucleus Wrap	1.90%	✗	✓	Yes	Yes	2.10%	-	Link1
Parmenion[1]	1.88%	✗	✓	Yes	Yes	2.00%	-	Link 1
Aegon	1.81%	✗	✓	Yes	No	-	Unknown	Link 1
M&G Wealth	1.79%	✗	✓	Yes	Yes	1.64%	-	Link 1 & Link 2
7IM	1.75%	✗	✓	Yes	No	-	Unknown	Link 1
Aberdeen	1.68%	✗	✓	Yes	No	-	2.51%	Link 1 & Link 2
AJ Bell[1]	1.28%	✗	✓	Yes	No	-	2.26%	Link 1 & Link 2
Wealthtime	1.04%	✗	✓	Yes	Yes	2.68%	-	Link 1

Note 1: assumes a £25,000 cash balance held in a SIPP

The rate we pay

As stated above, the annualised rate of interest earned on Transact cash, all of which we pass on to clients, for August 2026 was 3.76% (paid monthly) and this has been credited to client portfolios. Following further positive conversations with our banking partners, we hope to see it increase further in the coming months.

At the end of August 2026, clients held on average 7.63% of their portfolio values in cash.

We use eight UK-licensed banks: Barclays, Cater Allen, Clydesdale (now with Nationwide BS), HSBC, Lloyds, NatWest, Royal Bank of Scotland and Santander, and our treasury function expertly manages the cash across different notice periods (up to 95 days - the maximum allowed under the FCA's client money rules). To help you and your clients when considering your FSCS exposures, details of the banks we use and the percentages held with each bank are updated monthly and published here.

9. Transact events 2026

Connect events in 2026

Our in person 2026 events start back in a matter of weeks. Please join us for an informative and sociable event.

At each event you gain access to our Transact leadership team and some of your regional client service operational staff. The event is hosted by **Tom Dunbar, our CEO** who will be joined by **Andrew Cullen-Jones, CDO** plus guest speakers. The agenda for the day typically includes:

- Welcome, Objectives and Agenda
- Priorities & Progress
- Marketing masterclass
- Technical update
- Transact CEO Q&A

Attending a Transact Connect event can also count towards CPD. Welcome refreshments will be served from 09:00am, with the morning presentations starting at 09:30am followed by a buffet lunch. You can be back in the office for the afternoon. To register click ***here***.

Date	Location	Venue
21 October 2026	London	Leonardo Royal London, St Paul's
4 November 2026	Cardiff	The Vale Resort
12 November 2026	Warrington	The Park Royal

Breakfast events in 2026

Our breakfast events are hosted by Stuart Fleat, our Head of Distribution, and you can expect:

- Latest tax and relevant regulatory news.
- Engagement with Transact staff and your fellow peers.
- A CPD certificate sent electronically following the event.

Each event will run from 08:30am to around 10:30am with a sit-down breakfast on arrival.
The dates are shown below. To register click ***here***.

Date	Location	Venue
17 September 2026	Ashford	Eastwell Manor
24 September 2026	Glasgow	Radisson Blu
6 October 2026	Windsor	DeVere Beaumont Estate
15 October 2026	Huntingdon	Old Bridge Hotel
20 October 2026	Bournemouth	The Village Hotel

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