



Integralife UK Limited
A firm authorised by the Prudential Regulation Authority and regulated
by the Financial Conduct Authority and the Prudential Regulation Authority

Key Features Document

Transact Onshore Bond



The Financial Conduct Authority ('FCA') is a financial services regulator. It requires us, IntegraLife UK Limited, to give you this important information to help you to decide whether the Transact Onshore Bond you are applying for is right for you.

You should read this document carefully so that you understand what you are buying, and then keep it safe for future reference.

You must also read the Onshore Bond Key Information Document which you can download from Transact Online at www.transact-online.co.uk. This document provides more information on the risks, costs and benefits of the Transact Onshore Bond (Bond).

If you have been advised in relation to opening a Bond your financial adviser ('adviser') will provide you with a statement of demands and needs. If you have not been advised then, in our opinion, the Bond meets the demands and needs of clients or lives assured under the age of 80 who wish to invest a sum of at least £5,000 for a period of five years or longer in a tax efficient manner.

Key features of the Transact Portfolio

Its aims

- To give you the opportunity to invest at least £5,000 with the aim of increasing the value of your investment over the medium to long term (meaning at least five years and more usually a period of 10 years or more)
- To allow your investment to grow in a tax efficient way
- To allow you to link the value of your Bond to a wide range of investments with the flexibility to switch between them
- To allow you to make one-off or regular withdrawals
- To provide a cash sum if you die.

Your commitment

- To invest a minimum premium of £5,000 either as a single lump sum or as an initial lump sum of
- £1,000 plus additional payments of at least £200 per month for a further period of 20 months
- The Bond is a medium to long term investment, so you should aim to invest for five years or more
- You must maintain a minimum cash balance equal to 2% of the value of the investments linked to your Bond. If you don't, or if the cash balance is insufficient to cover regular withdrawals or pay our charges, we may at our discretion sell investments, to be chosen by us, within the wrapper to restore the cash balance to 2% plus the value of any regular withdrawals planned for the next three calendar months. We may refuse to carry out any purchase instructions until such time as the balance is restored to 2%.

Risks

- There are risks associated with the investments you choose to link to your Bond. Your adviser should ensure you understand the level of risk you are taking with your chosen investment. A more detailed overview of the types of risks associated with particular investments is set out in our Transact Guide to Investment Risks

- Some of the investments available are linked to stock markets and other investments. This means that their value can fall as well as rise and you may get back less than you originally invested
- Your adviser's, your discretionary investment manager's, or our charges may increase
- The tax rules relating to your Bond could change at any time. Any tax liability will depend on your personal circumstances
- Your Bond contains a cash balance which we use to make all debits from and all credits to your Bond. It is deposited with one or more banks chosen by us and if a bank were to fail, you may lose some or all of this money. Further detail can be found under 'Compensation' below.
- Withdrawals may reduce the value of your Bond especially at times when the investment growth is low or when the level of withdrawals is higher than the growth of your chosen investments, after charges
- Purchases and sales of some investments must be reported to the FCA. If we do not hold sufficient information about you to submit transaction reports you may not be able to buy and sell these investments until the information is provided to us
- You should speak to your adviser if you are unsure about any of the risks associated with the investments held in your Bond

Your questions answered

What is the Transact Onshore Bond?

- It is an investment that has been designed to accept either a single lump sum payment or an initial lump sum with additional payments at regular intervals
- It is designed for investors who want the maximum choice and control of their investments within a tax efficient structure, having maximised other tax allowances available to them
- You can invest in the Bond on a joint tenancy basis with your spouse or partner. It is also available to trusts, companies and partnerships
- It has no minimum duration but you should view it as being for the medium to long term; so you should aim to invest for at least five years

How flexible is it?

- You can make additional payments, subject to a minimum payment of £200, either as one-off payments or at regular intervals
- Your Bond will be made up of 1,000 identical policies or 'segments' (although you can apply for a smaller number, with a minimum of 100). This allows you to take money out by cashing in individual whole segments, or by cashing in equal amounts from each segment
- You can change investments within your Bond
- You can take your money out as one-off withdrawals, regular withdrawals, or both

What might I get back?

- The amount you get back is not guaranteed and depends on a number of factors, such as:
 - How much you invested
 - The length of time you have invested for

- The performance of the investments you have chosen
- How much the charges are
- The amount of any withdrawals that you have taken
- Your personal illustration will also give you an idea of what you could get back

Can I take money out?

- You can make a withdrawal at any time, subject to a minimum withdrawal amount of £100
- You can make regular withdrawals on a monthly, quarterly, half-yearly or yearly basis, subject to a minimum withdrawal amount of £100 each time
- Any withdrawal must not reduce the value of your Bond to below £5,000

Where is my premium invested?

- We will use your premium to buy the investments you choose. Currently you can choose collective investment schemes such as:
 - Unit trusts
 - Open ended investment companies (OEICs)
 - HM Revenue and Customs (HMRC) approved investment trusts, and
 - Appropriately structured exchange traded funds (ETFs)
 - You can also hold cash but you cannot hold foreign currency for speculative purposes
- The investments in your Bond will always be owned by us but you are entitled to the value of the Bond, which is calculated by reference to the value of the investments you have chosen

What happens to my Bond if I die?

- If you die and you are the sole life assured, the Bond ends and the proceeds will be paid out to your personal representatives or trustees, as appropriate
- If other lives are covered in addition to your life, the Bond can continue until the last life assured dies. The Bond will then end and the proceeds will be paid to your personal representative or trustees, as appropriate
- If you are not one of the lives assured the Bond can continue until the last life assured dies. The Bond will then end and the proceeds will be paid to you, your personal representatives or trustees, as appropriate
- The amount paid will be equal to 100.1% of the proceeds of the sale of the investments, plus the cash balance, less any expenses, taxes, duties and charges in connection with the sale

What are the charges?

The charges you may pay from your Bond are set out in the Key Information Document (KID) and your personal illustration, and can be broken down as follows:

- **Transact charges:** We have set out all our charges in the Transact Charges Schedule, which you can find on Transact Online or obtain from your adviser
- **Adviser charges:** We can pay any charges agreed between you and your adviser from your Bond or a fee payment account. We require an express instruction from you before we can pay any adviser charges. Adviser charges can be 'initial' or 'ongoing'. Initial charges are deducted when cash is paid into your Bond. Ongoing charges are deducted every month based on the value of your portfolio. You can specify the payment rate and

frequency of payments to your adviser from your Bond in our Portfolio application form and amend it using an Adviser Payment Amendment Instruction Form. Adviser charges paid from the Bond are treated as withdrawals and will reduce the annual 5% deferred withdrawal allowance

- **Underlying investment charges:** There may be costs involved in the purchase and holding of investments in your Bond, which will be payable by you directly to the investment provider. We may receive a rebate of some of these costs which we will allocate to your Bond in their entirety. Any cash rebates received will be used to purchase units in one or more rebate reinvestment funds and these will be allocated to your Bond
- **Discretionary investment manager charges:** Where you appoint a discretionary investment manager on your Bond, and have agreed to pay them for their service, the charges associated for their service can also be paid from your Bond. You will need to give us an instruction to pay your discretionary investment manager in our Appointment – Third Party application form or otherwise authorise us to do so in writing. Discretionary investment charges paid from the Bond are treated as withdrawals and will reduce the annual 5% deferred withdrawal allowance
- Please be aware that you may be liable for other taxes and costs not payable via us or imposed by us.

What about tax?

- This section applies if the Bond is owned by an individual or individuals resident in the UK. If the Bond is held by trustees, or owned by a company or partnership, or by an individual not resident in the UK, different tax rules may apply and you should consult your adviser for more information
- We have tried to ensure this information is correct and in accordance with our understanding of the current law and practice in the UK
- We do not provide tax advice and you should consult your adviser about whether or not the Bond is suitable for you, both at the outset and throughout the life of your Bond, based on your tax position
- We are liable for UK Corporation Tax on the income and capital gains from the investments linked to your Bond. We cover this tax liability by means of a tax charge that we deduct from your Bond and which cannot be reclaimed. This effectively meets your basic rate tax liability when cash or benefits are paid to you or your personal representative (known as a chargeable event), such as death benefit or part surrender. This tax charge cannot be reclaimed if you are a non-tax payer
- You may have to pay additional tax on any chargeable gain made on your Bond if you are a higher or additional rate tax payer, or if the gain causes some of your income to be taxed at a higher rate
- Each year you can withdraw up to 5% of the total amount you have invested (up to a maximum of 100% after 20 years) without any immediate tax liability. Any income tax payable is deferred until you cash in your Bond, or until the withdrawals exceed 5% in a policy year if earlier, and depending on your personal tax circumstances at that time you may have tax to pay. Any unused 5% allowance can be carried forward and used in later years
- If you cash in your Bond or take out more than your accumulated 5% entitlements in any one year the amount of gain, or the amount in excess of the 5% entitlements, will be subject to income tax in the year in which the excess of entitlement or gain is made. For tax purposes the excess or gain is treated as the most highly taxed part of your income. We will provide you with a Chargeable Event Certificate that will contain the information you require to complete your tax return. We may be required to send a copy of this certificate to HMRC
- If you are a higher or additional rate tax payer and can defer cashing in your Bond until your taxable income falls, you may be able to reduce or avoid tax on the gains. You should speak to your adviser about this

Can I change my mind?

- After we have opened your Bond and after any additional premium is added to your Bond, we will send you a letter confirming this. You will then have 30 days starting from the day you receive your letter to change your mind and cancel your Bond or that additional premium. This does not apply if you've become the owner of a policy due to an assignment
- If you decide to cancel, you should write to us via secure email or letter at the address given in the 'How to contact us' section
- Once we have received notification of your intention to cancel, we will give you your money back less any payments, charges and fees deducted in accordance with the Terms and Conditions for the Transact Wrap Service. If the investments linked to your Bond have fallen in value, you will get back less than you invested. As per the Transact Onshore Bond Policy Terms and Conditions, you will not be entitled to receive any gain in the value of investments and we will not make payment of any such gain to you
- If you do not cancel your Bond it will continue in force in accordance with the Transact Onshore Bond Policy Terms and Conditions.

How will I know how my Bond is doing?

- We will provide you with statements and/or valuations every three months
- You can obtain a valuation at any time by visiting Transact Online

How to contact us

- If you require any further information, please contact us at the address below. Please remember that we will not be able to give you investment advice; you will need to contact your adviser for this
- If you want to make an additional payment, one-off withdrawal, fund switch, or cash in your Bond, please contact us at the following address:

Letter:	IntegraLife UK Limited 4th Floor, 2 Gresham Street London EC2V 7AD
Telephone:	020 7608 4900
Email:	info@transact-online.co.uk

- We may monitor your calls for training purposes or to improve our services. We are required to record incoming and outgoing calls for regulatory reasons and will retain recordings in accordance with the Privacy Policy. We will provide copies of calls to you upon request.

Other information

Complaints

- If for any reason you are not happy with our service, you may raise your concerns with us in the most convenient way for you. This includes in writing, by email, phone or in person. Please contact us at:

Letter:	IntegraLife UK Limited 4th Floor, 2 Gresham Street London EC2V 7AD
Telephone:	020 7608 4900
Email:	info@transact-online.co.uk

- We will handle your complaint in line with our complaints procedure and the FCA rules governing complaints. We will provide a copy of our complaints procedure on request and will, in any case, send you a copy with our letter acknowledging your complaint.
- If we do not deal with your complaint to your satisfaction, you can refer the matter to the Financial Ombudsman Service (FOS) at:

Letter:	The Financial Ombudsman Service Exchange Tower London E14 9SR
Telephone:	0800 023 4567
Email:	complaint.info@financial-ombudsman.org.uk
Website:	www.financial-ombudsman.org.uk

- Please remember the Ombudsman is primarily for individuals, which means that certain companies or trustees may not be eligible. The Ombudsman will let you know at the time you refer your complaint whether or not they can deal with it

Terms and conditions

- This KFD provides a summary of the Transact Bond. It does not include all the definitions, exclusions, and terms and conditions. It doesn't include all the definitions, exclusions, and terms and conditions. These are shown in the Policy Schedule and Transact Onshore Bond Policy Terms and Conditions
- If you would like a copy of these documents please ask your adviser or us

Law and language

- The Bond is governed by the law of England and Wales and English courts will have exclusive jurisdiction to decide any disputes that may arise
- The Transact Onshore Bond Policy Terms and Conditions are in English and all communications between us will be in English

Compensation

- Your Bond is covered by the Financial Services Compensation Scheme (the 'FSCS'). This means that, should we become insolvent, you may be eligible for compensation. This may mean that your Bond is transferred to another insurer providing a new Bond. If this is not possible then the FSCS will compensate you for 100% of the value of your Bond. Further information is available from the FSCS by contacting:

Letter:	Financial Services Compensation Scheme PO Box 300 Mitcheldean GL17 1DY
Telephone:	0800 678 1100
Website:	www.fscs.org.uk

- However you should be aware that, as we are the owners of all the investments held within your Bond, if any of the fund managers, banks or investment companies with whom we have invested your premiums become insolvent, we will not be able to seek compensation under the FSCS and you will have to bear any loss to the value of your Bond.

IntegraLife UK Limited

- IntegraLife UK Limited is an insurance undertaking, which means it creates its own insurance products for sale to retail investors. It is authorised by the Prudential Regulation Authority and regulated by the FCA and Prudential Regulation Authority and is entered on the Financial Services Register under number 110344
- Your adviser or discretionary investment manager will provide you with information regarding their identity, the capacity in which they are acting and their address for future communications
- Neither IntegraLife UK Limited or Integrated Financial Arrangements Ltd provide advice regarding the suitability of products and do not reward staff on the basis of the number or value of sales, transactions or services undertaken.



M023 Version (21) September 2025

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