

TERMS AND CONDITIONS FOR THE TRANSACT CLIENT SURVEY 2026 PRIZE DRAW

1. The prize draw is open to all UK residents over the age of 18, who are clients of Transact.
2. The prize draw, run by Integrated Financial Arrangements Ltd of 4th Floor, 2 Gresham Street, London, EC2V 7AD (IFAL), is free to enter and no purchase is necessary.
3. Please note that only one entry per person is permitted.
4. The opening date for entries is **1 September 2026**. The closing date for entries is 5pm on **25 September 2026**. Entries received after this date will not be accepted.
5. If for any reason a technical interruption, fault or site failure occurs when entering the draw online, IFAL does not take any responsibility for incomplete entries and any incomplete entries will not be considered valid for entry into the prize draw. IFAL accepts no responsibility for any entries which are not completed for any reason.
6. Ten winners will be chosen by a random draw performed by a computer process on 28 September 2026 out of all valid entries.
7. The winners will receive a £50 John Lewis voucher.
8. The winners will be notified by email or telephone (using the contact details provided at entry), within two weeks of the survey closing date and must provide a postal address to claim their prize. If a winner does not respond to IFAL within 10 days of being notified by IFAL, then the winner's prize will be forfeited and IFAL will be entitled to select another winner in accordance with the process described above.
9. The prizes for the winners are non-exchangeable, non-transferable and no cash alternative is offered.
10. IFAL reserve the right to replace the prize with an alternative prize of equal or higher value if circumstances beyond their control make it necessary to do so.
11. The decision of IFAL regarding any aspect of the draw is final and binding and no correspondence will be entered into about it.
12. IFAL will provide information on request that indicates that a valid award took place. If you object to any or all of your details being provided, please contact IFAL. In such circumstances, IFAL must still provide the information and winning entry to the Advertising Standards Authority on request.
13. Participants are deemed to have accepted and agreed to be bound by these terms and conditions upon entry. IFAL reserve the right to refuse entry, or refuse to award the prize to anyone in breach of these terms and conditions.
14. IFAL reserve the right to declare void, cancel, suspend or amend the prize draw where it becomes necessary to do so.

15. Insofar as is permitted by law, IFAL will not in any circumstances be responsible or liable to compensate the winner or accept any liability for any loss, damage, personal injury or death occurring as a result of taking up the prize except where it is caused by the negligence of IFAL. Your statutory rights are not affected.
16. Personal data supplied during the course of this promotion will only be processed as set out in the data use and privacy notice: <https://www.transact-online.co.uk/documents/client-survey-data-use-and-privacy-notice-2026/>
17. The prize draw will be governed by English law and entrants to the prize draw submit to the jurisdiction of the English courts.

