

IntegraLife UK Limited

A firm authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority



Privacy Notice – Onshore Bond premium

IntegraLife UK Ltd (“ILUK”) is committed to being transparent about how we collect and use personal data. This privacy notice explains how we use the financial and employment information you are providing in relation to the proposed premium to your Onshore Bond.

Where terms are capitalised they are defined either within this notice or within our Client or Onshore Bond Terms and Conditions.

You should read this notice in conjunction with our Standard Privacy Notice and our Onshore Bond Privacy Notice, both of which can be found via <https://www.transact-online.co.uk/important-information/>. Should you require a hard copy of these, or any of our other notices, you can request one from us.

Who we are

ILUK is a wholly owned subsidiary of IntegraFin Holdings plc (“IntegraFin”). The other wholly owned subsidiaries of IntegraFin are detailed in the Standard Privacy Notice. Together all the companies are referred to as “the IntegraFin Group” and the terms “we”, “us” and “our” in this document refer to the IntegraFin Group collectively.

Why we collect your personal information and how we will use it

We collect financial information from you in this instance in order to comply with our obligations to detect and prevent money laundering.

We will rely on the necessity of processing to fulfil our legal obligations as the lawful basis for processing the information collected from you. This provision is detailed in section 1(c) of Article 6 of the General Data Protection Regulation (GDPR).

How we store and share your information

All information held by the IntegraFin Group is stored on encrypted servers or at a secure physical location. In addition, we have internal policies and controls in place to minimise the risk of your data being lost, misused, accidentally destroyed or disclosed.

Your information will be available to staff employed by any member of the IntegraFin Group. In particular, note that your data will be transmitted to our system provider, Integrated Application Development Pty Ltd (“IAD”). IAD is based in Australia and data is transmitted under an EU Model Contract. You may request a copy of this contract from us.

Where we transmit your data to third parties we do so under a duty of confidentiality and those third parties are obliged to implement appropriate technical and organisational measures to ensure the security of data. The third party organisations we will transmit your personal data to are detailed in our Standard Privacy Notice and our Onshore Bond Privacy Notice.

How long we hold your information for

We will hold your information for the period for which your Portfolio is open with us and for seven years after you terminate your relationship with us. It should be noted that we are obliged by regulation to hold personal information in relation to discretionary payments from an estate to charity indefinitely.

Where you hold a pension with us, we will retain your Portfolio records indefinitely in order for us to comply with pension record keeping obligations.

Where you are linked in a group to one or more family members for the purposes of amalgamating value for the calculation of fees, your records will be kept for the longer of seven years after your Portfolio is closed or the last member of that group closes their Portfolio.

Access to your information and correction

You have the right to request a copy of the information that we hold about you. If you would like a copy of some or all of your personal information, please make a request to us either by secure email through Transact Online or in writing to our office address at 29 Clement's Lane, London, EC4N 7AE.

It is important to us to ensure that personal information held about you is accurate and up to date. You may, and we would encourage you to, ask us to correct or remove information about you which you think is inaccurate. You have the right to object to our processing of any aspect of your personal data and to request its erasure should you believe that we have no legal right to continue processing.

If you believe that we have not complied with your data protection rights please contact us and we will endeavour to resolve this with you. If you remain dissatisfied you can complain to the Information Commissioner. Details can be found via their website, <https://ico.org.uk/concerns/>.

Changes to this privacy notice

We keep this privacy notice under regular review and we will make you aware of any changes.

Our Data Protection Officer is Tom Clarke, who can be contacted on (020) 7608 4900 or at dataprotection@integrafin.co.uk.

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(Registered office: as above; Registered in England and Wales under number: 798365)

Authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority (entered on the Financial Services Register under number: 110344)

A member of the Integrated Financial Arrangements Ltd group of companies